



Regathering Plan

September 13th, 2020

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1. Mission & Vision

- a. **Mission:** To make disciples of Jesus who Love God, Love People, and Serve the World.
- b. **Vision:** A growing community of people on a life-changing journey with Jesus where everybody’s welcome, nobody’s perfect, and through Jesus anything is possible.
- c. **Key phrase:** Whether we’re onsite or online, we’re always on mission.

2. Defining our “Win”

- a. Our “win” for the weekend experience:
 - i. Helping kids, students, and adults grow in their life-changing journey with Jesus.
 - ii. People will feel comfortable to attend service. It will be an enjoyable experience and feel familiar. ^[1]_[SEP]
 - iii. Create a hospitable environment while adhering to CDC guidelines. ^[1]_[SEP]

3. Starting Date & Service Times

- a. Starting Date for both onsite locations: **September 13th, 2020**
- b. **Journey Online:** Sunday- 9:30am, 11:15am, & 5pm
- c. **Apopka Campus:** Sunday- 9:30am & 11:15am
- d. **Lake County Campus:** Sunday- 9:30am

4. Safety Measures for the Weekend Experience

- a. Social distancing will be practiced in every space used for worship.
- b. **Seating for adults at both campuses will be done through a ticketing system that can be accessed online through our website.** This system automatically spaces people out for social distancing purposes and can help us utilize more seats in our worship centers.
PLEASE NOTE: Tickets will be available the week prior to September 13th.
- c. Creating a “**low touch service**” will be our goal. All elements of worship will be done in such a way as to eliminate or minimize touching others or handling items touched by

others. Even our bathroom facilities will be outfitted with touchless plumbing fixtures where possible.

Defining a “**low touch service**”

1. Doors open external and internal
 2. No iCard
 3. No passing of offering buckets
 4. Communion is pre-packaged
 5. People will be encouraged to go to next step link for response rather than coming up front to pray
 6. Baptisms will be at the end of each service and by appointment throughout the week.
 7. Restrooms will have touchless fixtures
 8. New Here Stations outside
- d. Staff and volunteers will wear a face covering and be temperature checked prior to worship gatherings.
 - e. **Face coverings will be required at both locations.** You can pick up a free face covering at both onsite locations.
 - f. Anyone with underlying health issues or who would be considered a high risk should stay home and continue to worship with Journey Online.
 - g. Cleaning and disinfecting will immediately be done after each worship gathering to prepare for the next service.

5. Next Gen: Journey Kids & Students

a. General guidelines

- i. Every kid and student environment will have a reduced capacity for social distancing.
- ii. Volunteers will wear a face covering while serving.
- iii. Cleaning protocols will be in place.
- iv. All Journey locations will have professional grade cleaning for Next Gen environments. For example: the bathrooms, all armrests, surfaces, toys, handles, and other commonly used spaces throughout the morning will be thoroughly wiped down between every service. We will also use a disinfecting mister to sanitize the rooms before and after each service.
- v. Safety is our number one priority for our kids and students.

b. Journey Kids

- i. Every kid will get temperature checked before entering their ministry environment. Any kid with a **temperature over 100.4F** will be asked to worship from home that day.
- ii. Kids rooms will fill up on a first come, first serve basis.
- iii. Only one parent will be allowed to check in and drop off their kids to reduce traffic in the Journey Kids environments.
- iv. Our nursery room will be closed in our Journey Kids environment, instead we will have the infant retreat room(s) available for families to use in order to enjoy service.

- a. For the Apopka Campus, there are two options: Our primary Infant Retreat Room will be available near the worship room on the left side of our auditorium. Our second Infant Retreat Room will be available in our Large Group Room in the Preschool wing.
- b. For the Lake County Campus, there will be the infant retreat room available as well as seating in the atrium.
- v. We will have a designated check in process before our “Kids Check-In Zone” in order to ensure safety and health protocols are being utilized.
- vi. Floor directions will be provided in order to ensure social distancing while families wait in line to be checked in.
- vii. Our hallways inside of JK will also have floor directions to assist in learning which way families will enter and exit our environments.
- viii. Volunteers/Staff will be present in order to help answer any questions you may have while in line.
- ix. **Face covering for kids:**
 - Kids who are 3 years and under do not have to wear a face covering.
 - Kids who are 4 years and up will have to wear a face covering.
- x. Kids will get to enjoy their large group experience from their classrooms instead of their previously designated “Large Group Rooms.”

c. Journey Students

- i. Students will have to wear face coverings upon arrival. Face coverings will be made available.
- ii. Social distancing will be encouraged throughout the check in process and during all “hang” times.
- iii. Every student will get temperature checked before entering their ministry environments.
- iv. Hand sanitation stations will be made available at multiple locations throughout their experience and will be encouraged in high touch areas such as the gym.
- v. Chairs in our worship environments will be placed 6ft apart from one another.

6. Guest Services

- a. Atrium
 - i. Please observe social distancing while in the atrium.
- b. Café
 - i. The Café will be opened with a limited menu.
 - ii. We will be serving hot fresh coffee.

7. General Q&A

- a. What about small groups?
 - i. For the fall season, small groups and courses (like Rooted) will have multiple options including online and in person gatherings.
- b. Can I invite a friend?
 - i. Yes! Everyone is welcome.
- c. Why are we not resuming Saturday worship at the Apopka Campus?

Three reasons:

1. Saturday evening worship services were started in 2012 at Journey to make room for more people at our near capacity Sunday morning gatherings at that time. Onsite attendance at churches the size of Journey who have resumed in-person gatherings are now seeing 15-30% of their pre-pandemic attendance, which is consistent with what we saw in May/June when we first restarted. Accommodating capacity crowds is not currently a perceived need at Journey and may not be for a long time.
 2. The challenge of volunteers. The biggest challenge facing all churches who are meeting onsite is having a sufficient volunteer base to serve all areas of ministry that are open well. As we resume worship gatherings this time, we are opening children's ministry environments as well as our café. We did not open them during our first attempt at regathering back in May. We believe these ministry offerings are vital to the Journey weekend worship experience. We simply do not have the volunteer resources to cover three worship services adequately. We would rather do less gatherings better than offer more gatherings poorly.
 3. Journey Online will move to three services on Sunday at 9:30am, 11:15am, and 5pm.
- d. Will the 11:15am service at Lake County return?
- i. It is our hope that 11:15am at Lake County comes back quickly. Our decision to resume the 11:15am service will be based off of growth in attendance and volunteers willing to serve.